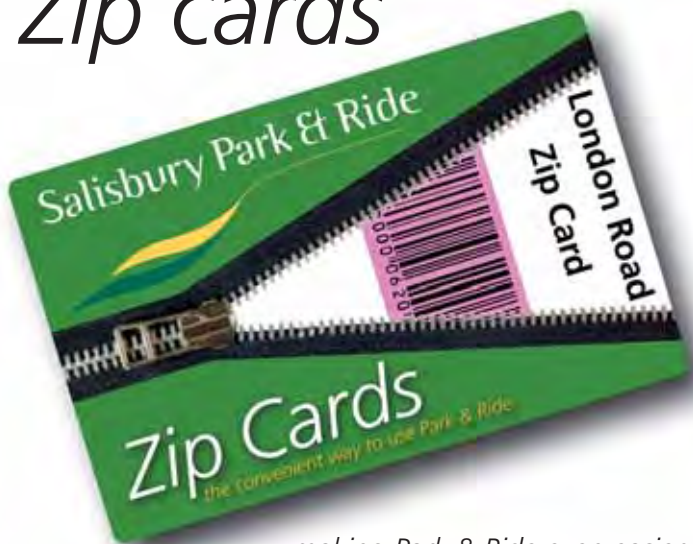


Zip cards



making Park & Ride even easier

A Zip card is a pre-pay card for Park & Ride, which works in much the same way as a mobile phone top-up card.

Once you have a Zip card you can load as much money on to it as you like. At the moment you can load value on to your Zip card with cash, but we will soon be offering you the facility to load value by credit/debit card. Credit/debit transactions can only be processed £10 at a time. Therefore, if you want to load £20 on to your Zip card, you will need to perform two transactions.

So Park & Ride should now be hassle free – with no more searching for change or having to validate your ticket each day.

Zip cards can only be used at a specific Park & Ride car park. So if your Zip card is for Beehive, you will not be able to use it at any of the other Park & Ride sites. You will need to let us know which site you want your Zip card for on the application form overleaf.

Zip cards are used in exactly the same way as a regular Park & Ride ticket. The balance on your zip card will be reduced by the daily tariff each time you use Park & Ride. Please remember that you will still need to show your Zip card to the bus driver.

If you don't use your Zip card the balance will simply remain on the card – you won't lose it.

To obtain a Zip card, simply fill in the application form overleaf and return to the council at the address stated.

Frequently Asked Question:

What happens if my Zip card is lost or stolen?

Phone the council on 01722 336272. Your card will be cancelled, a new one issued and your balance transferred over to the new card.

Can I have my Zip card balance refunded?

Yes. Phone the council on 01722 336272.

What happens if I want to start using an alternative Park & Ride car park?

Phone the council on 01722 336272. We will issue you with a new card and, if applicable, transfer your balance on to your new card.

What happens if I don't have any balance on my Zip card?

Your card will still let you into the car park. However, you will need to load money on to your card before your leave – or you won't be let out by the barrier.

Application form

Name

Address

Postcode

Daytime phone number

Data protection

Under the Data Protection Act, Salisbury District Council has a duty to protect the information you give us on this form and will use it only for the purpose stated. We will not pass on your details to any third party without your consent.

Which Park & Ride site do you require a pre pay card for? Please tick one

Beehive Britford London Road Wilton

Office use only

Card number

Entered on to CRM

Once complete, please return this form to:

Customer Services, Salisbury District Council

Pennyfarthing House, 18 Pennyfarthing Street, Salisbury, SP1 1HJ.