



People's Voice
Salisbury Panel
March 2004

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(No of respondents = 691)

PRIORITIES FOR ACTION

Q1 *The South Wiltshire Strategic Alliance has identified a number of priorities it feels are important to improve the quality of life for local residents*

Looking at the list of priorities below which would you say is the most important priority for you and which is the least important priority for you?

	Most Important (%)	Least Important (%)
Looking after the roads	33.0	7.9
Reducing Crime	15.3	2.7
Houses Local People Can Afford	23.6	12.0
Cleanliness of roads, streets & open spaces	2.5	10.0
Green Issues	3.5	51.8
Vandalism & antisocial behaviour	11.9	7.6
Better health care	10.1	7.9

HEALTH ISSUES

Q2 *Please read the statements below and tell us how you feel by ticking the appropriate box.*

	Strongly Agree (%)	Agree (%)	Neither (%)	Disagree (%)	Strongly Disagree (%)	Don't Know (%)
I find local health services easy to access	18.1	61.4	14.1	4.5	1.2	0.7
I am satisfied with hospital services provided by Salisbury District Hospital	18.1	52.2	15.8	6.9	2.5	4.4
I have no concerns about the waiting lists for services provided by Salisbury District Hospital	4.7	21.6	27.1	26.6	10.5	9.5
I would like to have more choice when choosing GP I see in a practice or which hospital I can be treated at	9.8	27.7	38.0	19.1	4.4	1.0
I am totally satisfied with my local GP and the services it provides	38.9	43.1	9.4	6.9	1.2	0.6
I am confident seeking advice from the pharmacist at the chemist	16.6	51.3	21.1	8.4	0.7	1.9

Q3 Do you look towards Salisbury City for the following health services?

	% Yes
Dentist	50.2
GP	38.5
Out Patient Care	81.1
Accident and Emergency Services	92.6
Chemist	43.0

Q4 Dentistry

- 63.1% of respondents stated they knew how to access an NHS dentist
- 60.1% of respondents used an NHS Dentist
- Of those stating they used a private dentist 51% stated that this was because they had been unable to register with an NHS dentist

HOUSING STRATEGY

Q5 From the following list which do you consider are the most important for addressing the housing needs of people living in South Wiltshire? (please tick your top 3 priorities)

	%
Improving services for homeless people	15.5
Widening the choice of all housing available	23.9
Improving the condition and safety of the housing stock	10.6
Enabling disabled and older people to stay in their homes	53.8
Encouraging the improvement and regeneration of local communities	28.1
Increasing the types of affordable housing	45.9
Dealing with houses lacking basic amenities	13.7
Improving energy efficiency	8.2
Enabling people with special needs to live independently	14.0
Increasing the number of affordable houses available to local people <u>in villages</u>	60.2
Providing housing services to young people	19.8

Q6 There are a number of ways in which the Council can assist in the provision of affordable homes. From the options below where do you consider that the Council should be focussing its activities? (please tick one box only)

	%
Assisting housing associations build more homes for rent	26.8
Providing grants to private sector landlords to make houses available to rent	4.3
Providing more shared ownership schemes (part buy/part rent)	26.8
Increasing the percentage of new houses required from private builders to be made available as affordable homes as part of housing developments	42.0

Q7 *Thinking about applicants for housing by the Council, which of the following statements do you most agree with?*

	%
Applicants should only be given one reasonable offer of accommodation	16.9
Applicants should be allowed to refuse offers of accommodation which are not in an area where they want to live	21.9
All vacancies should be advertised openly and applicants should be able to apply for their preferred choice	51.0
When houses become available priority should be given to existing tenants to move house rather than to applicants from the waiting list	10.2

Q8 *The Council can provide grants for works to improve the energy efficiency (loft and cavity wall insulation) of private sector housing. How important do you think it is for these grants to be made available to the following people?*

	High Importance (%)	Medium Importance (%)	Low Importance (%)
Owner occupiers in receipt of benefits	48.3	37.4	14.3
Owner occupiers based on means testing	32.5	50.2	17.3
Private sector landlords who provide rented homes	11.6	35.7	52.7

Q9 *Which of the following measures do you think would be the most appropriate for the Council to take to assist young people and homeless people overcome short-term housing problems? (please tick your top 3 answers)*

	%
Paying one months rent in advance to people in receipt of benefits to help then secure a privately rented property	39.8
Providing guarantees to landlords for rent loss or damage to their properties	27.4
More shared housing for single people	52
Providing additional mother and baby units	10.4
A hostel provided by the voluntary sector/housing association	35
A crisis centre, comprising a Night shelter and a daytime drop-in centre for street homeless	56.6
A night shelter with no daytime facility	5.8
Mediation in cases of relationship breakdowns	17.5
Short term accommodation for two years	39.4

Q10 *What measures do you think would most help older people live independently?
(Please tick your top two answers)*

	%
Grants for mobility adaptations	51.5
Promotion of the lifeline (24 hour emergency call service)	50.1
Scheme managers from sheltered accommodation providing support to nearby residents	37.0
Providing a gardening service	10.3
Providing a list of reliable contractors	16.8
Providing an advice service on equity release or loans to assist older people either to remain at home or to move into accommodation more suitable for their needs.	36.0