

CORPORATE TERMS AND CONDITIONS OF MEMBERSHIP

1. Fixed term membership

Fixed term membership to SDC leisure centres by direct debit or annual payment is only available as a minimum 12 or 36 month commitment for the year. This means that you cannot cancel your membership within the fixed term. Thereafter payments will continue to be drawn until the centre is instructed by the account holder. Written notice must be given before the 20th of the month preceeding the next payment date, if you wish to terminate your membership after the fixed term has lapsed.

If you choose the direct debit option and payments are stopped during your fixed term commitment, action will be taken to recover the full balance owing for 12 months membership.

By entering into this contract you will be due to pay all fees throughout. Failure to fulfill this will result in legal action being taken to recover all fees. i.e. the monthly membership fee agreed in the fixed term period will automatically increase to the current fixed term fee at your renewal rate.

- a) Persons wishing to become members must complete a fixed term application form accompanied by payment covering the pro-rated monthly membership fee. Subsequent monthly fees are payable in advance by Direct Debit and will be debited on or just after the 5th of each month.
- b) If a member does not attend one of the centre's having purchased a membership, they will not be entitled to a refund of membership fees.
- c) Members will only be permitted to use the facilities provided your membership is current and fully paid up.
- d) Members are classed as adults from the age of 16, or 18 if they are in full time education (proof of full time education will be required for reduced membership). Children on family membership will change their status to a single membership at the age of 16, unless full time education is proved.

2. Membership cards

Each member will be issued a membership card, which will remain the property of Salisbury District Council and on termination of membership will be returnable to the SDC Leisure Services.

Members must present the membership card on each visit to SDC Leisure Centre before using the facilities. Any loss of membership cards must be reported to SDC Leisure Centre immediately. There is an administration charge of £5 per replacement card.

3. Photograph

Once your application has been processed we will ask to take your photograph. This enables us to store your image on file and protects your card against misuse.

4. At home membership

The At Home membership option allows members to suspend their full membership due to illness, injury or pregnancy at the Manager's discretion. A payment of £5 per member per month is payable. Members are entitled to attend associated socials/events, but will not be permitted to use the facilities during this time.

Therefore your contracted membership end date will be extended to cover the months you have been at home.

NOTE - This option is available STRICTLY for illness, injury or pregnancy and cannot be used for reasons such as holidays, 'busy' periods or non usage of the facilities.

5. Use of equipment

In the absence of any negligence or breach of any other legal duty of SDC Leisure Centre's, the use by the member of any of SDC Leisure Centre's equipment or facilities is entirely at the member's own risk.

Regular induction classes explaining the safe and proper use of each item of equipment shall be available to members on joining an SDC Leisure Centre. Induction classes explaining the safe and proper use of each item of equipment and must be attended by members intending to use such equipment. The attendance of these classes is the responsibility of the member. The member acknowledges that they must not use any equipment unless they are satisfied that they are competent to do so safely and properly.

The members must use the equipment and facilities safely and properly, and take care to safeguard their own health and safety and that of other members.

Salisbury District Council will not be held responsible for any loss or injury to the member to the extent that it is caused by their own unsafe or improper use of the equipment or the facilities.

The member acknowledges that they will be responsible for any harm or injury that they cause to another member or to an SDC Leisure Centre to the extent that it is caused through their own unsafe or improper use of the equipment or the facilities. The management reserve the right to suspend membership at any time if a member does not adhere to safe and proper use of an SDC Leisure Centre's equipment as instructed by the staff.

6. Valuables and liability

In the absence of any negligence or breach of any other legal duty, Salisbury District Council shall not be responsible for or liable to the member for any loss or damage to a member's possessions which are not locked into one of the lockers provided.

The member will not place any combination of items worth more than £100 into a locker.

It is the member's responsibility to check that the locker is properly locked and secure before leaving their possessions in it.

The member will be responsible for any loss or damage to their possessions to the extent that they have not carried out their duty to check and secure the locker used and have placed items worth more than £100 into the locker.

Salisbury District Council will be responsible for loss or damage to the member's possessions whilst they are in a secured and locked locker, but only if an SDC Leisure Centre has been negligent or breached any other legal duty it has to the member.

7. Bookings

Members are advised to book at reception to guarantee their place for a gym or fitness class workout. Members are required to give 48 hours notice if they are unable to attend the session or the current rate for the session/class may be payable.

8. General

Salisbury District Council may from time to time change or add to these terms and conditions for security, legal or regulatory reasons. We will give you at least 30 days written notice of any changes or additions.